

Do you really know what you need to about the UK technology repair market?

Whether you are a manufacturer, repairer or in the sales channel, you will know that the technology repair market in the UK is complicated and ever changing.

If you are looking for a reverse logistics supplier, partner or potential acquisition this report will give you valuable insights - bringing together key information to help you make the right decision when it comes to after sales services for mobile, IT hardware and consumer electronics in the UK:

- **Manufacturers;** this report will help in making decisions about which companies have the best service offer and fit with your current and future product strategies
- **Repairers and after sales service providers;** this report will help in your strategy development – what is your position in the market, where are there opportunities for business growth and who could you potentially partner with to broaden your offering
- **Channel members;** which repairers have the right skill sets and capabilities to support your customers.

Key UK markets are analysed, with market share estimates for the major players. The top repairers and after sales service providers are reviewed in detail:

Report area	Details
Company overview	When/how the business was founded and key information about the growth and direction of the business to date
Corporate structure	How is the business structured and where do repair operations sit within that structure
Global operations	Summary of the business globally; headquarters location, operating geographies and headcount
Financials	How has the business performed for the last two years, revenue and operating profit
UK organisation and key people	UK site locations and key decision makers
Services	What repair and after sales services does the business offer
Service relationships	Who are the key customers/product areas that the business provides repair and after sales services for
Outlook	Other information about the direction of the business and the MGH Consulting insight into the business

This report covers the UK market and is the first in a series covering the technology repair landscape in Europe.